8 Healthy Communities
- Multiple care providers (e.g., specialists) are virtually connected to the patient
- Patients take a prominent role in managing the own health
- Population health management is the focus, facilitating health as well as treating illness
- Increasing population health saves healthcare dollars for patients and practices

IMPROVE

ASSESS

IMPLEMENT

DEVELOP STRATEGY

7 PCMH Optimized
- Physicians coordinate with outside partners to enhance patient care
- Internal coordinators help ensure integrated patient care
- Patient data is transmitted easily and accurately between healthcare providers
- Chronic care needs are treated as a group or population to increase care quality
- Data is leveraged to increase use of evidence based solutions
- Electronic follow up with patients minimizes unneeded visits

6 PCMH
- Team-based care is implemented, usually with the aid of a coordinator who directs healthcare administration
- Continuous improvement is embedded in the practice's culture and quality improvements are made based on patient data
- Patients understand their healthcare needs and participate in managing their own care

5 High Ability to Manage the Practice
- Medical assistants prepare for patient visits ahead of time and staff work to the top of their license
- Effective and efficient patient-centered processes are implemented
- Quality and financial benefits of HIT increase
- Offices manage volume, focus on health and have a business model that is run by data

4 MU 2
- Treatment of groups of patients by disease or demographic can occur
- Data can be shared and HIE becomes effective
- Quality and safety improvements are gained by using data
- Patients help manage their own care and can access medical information electronically

Improve

3 MU 1 Standardizes Data
- New roles for staff in recording patient care and standardized data
- Patients continue to contribute in sharing their health information, but many processes are electronic, enabling information sharing across locations
- Records electronically patients when they visit healthcare providers in varied specialties

Assess

2 Electronic Records
- Computer system used to document patient care
- Patients' medical care history is more complete
- Data storage and use is mainly within an individual practice

Implement

Develop Strategy

1 Individualized Care/Paper Records
- Doctors take responsibility for patient care
- Patient records are kept in paper files
- Patients track medications and continuity of care